



The Sunrise

Dawn of Hope, Inc. | Johnson City, Tennessee

WINTER 2015 | VOL. 6 No. 1

YOU MAKE THE DIFFERENCE!

Each year the challenges of operating an agency like Dawn of Hope seem to increase. Challenges with state budget funding, increases in the cost of living as well as doing business, and relatively flat rate adjustments have all made balancing our budget a very delicate procedure.

It is in times like these that the support of the community is most evident. Without community support, Dawn of Hope would not be able to function effectively, but we are blessed to have the overwhelming loyalty and dedication of individuals like yourself-- individuals who provide crucial support to help us complete our work. It is through your generosity that we are able to continue to provide high quality developmental, residential, vocational and health services to more than 210 adults with intellectual and developmental disabilities. **You** help make it all possible!

In 2014, donations exceeded \$202,000 gross, we received 40 in-kind donations valued at more than \$23,500, and hosted 97 community volunteers. These resources enabled Dawn of Hope to purchase brain fitness kits, equipment for our Snoezelen therapy room, developmental classroom projects, essential home living items, and crucial medical supplies. Not to mention, they financed community outings & activities for our Residential Program and facility improvements for our Vocational Program. While we continue to closely manage and adjust operational costs in order to run a financially sound business, it is without question that the support of our community and business partners has been imperative in our ability to continue to deliver superior quality of individualized and caring services and touch the lives of adults with intellectual and developmental disabilities in Northeast Tennessee.

On behalf of the Dawn of Hope Board of Directors, Board of Trustees, staff, and service recipients, we would like to extend our sincerest thanks to all of our dedicated community and business partners!! Our agency is blessed to have generous and concerned individuals loyal to our organization, and we cannot thank you enough for your support of our mission. Thank you for making the difference!

For more information on ways to help visit www.dawnofhope.com.



DON'T MISS THE 2015 SPRING LUAU!!

*Thursday, April 30th
from 6p-10p at the
Millennium Centre
in Johnson City, TN*

*Space is limited...
get your tickets today!*

Details inside....



Special thanks to the Dawn of Hope Boards:

OPERATIONS BOARD

Chair: Karel Elbers
Vice-Chair: Rodney Conduff
Secretary: Jill Grayson Stott
Treasurer: Tracy Jones
Immed. Past Chairman:
 Valda Jones
Foundation Board Liaison:
 Harvey Justice, Sr.

Members:

Lloyd Arrowood, Melissa Crockett,
 Ford Davis, Andy Demski,
 Mike Elbers, Sam East,
 Jim Jordan, Tom Harris,
 Jacob Higginbotham,
 Bob Klinker, Carl McInturff,
 Dr. Wendy Nehring,
 Rob Sampson, Jack Shaver,
 John Somich

FOUNDATION BOARD

President: Rob Hungate
Vice-President: Tim Smith
Secretary: Heather Hill
Treasurer: Melissa Steagall-Jones
Operations Board Liaison:
 Lloyd Arrowood

Members:

Ashley Baker, David Brown,
 Alan Broyles, Jeff Brunson,
 Rob Bunch, Banks Camak,
 Wendi Carter, Jerry Cole,
 Jeff Derby, Ed Gibbons,
 Marsha Grindstaff,
 David Harvey, Tara Hodges,
 Travis Holly, Shirley Hughes,
 Harvey Justice, Sr.,
 Dustin Mohr, Maureen Mulroy,
 Debbie Oler, Cheri Quick,
 Lynda Wexler,
 Nora Jane Wexler,
 Kathryn Wilhoit,
 Sterling Winn

One size does not fit all.....

In March of 2014, the Centers for Medicaid/Medicare Services (CMS) issued new rules for the provision of community based Medicaid Waiver services, the primary funding along with state matching dollars for long term care of individuals with intellectual disabilities. When CMS speaks – everyone listens.

In summary, CMS and the US Attorney General have declared that waiver services MUST be provided in community settings and have specifically designated that services provided in settings that serve ONLY individuals with disabilities amounts to “illegal segregation” of the disabled individuals from the “greater community”. As a result, all providers are required to self-assess the settings in which services are provided and determine their degree of compliance with the new community integration rules. Providers and/or states who are deemed noncompliant and who do not correct noncompliant settings will be in jeopardy of losing federal Medicaid funding. (The timeframe for becoming compliant has not yet been determined but may be as long as 4-5 years). The second requirement issued from CMS is that all services must be “person-centered”, or based on the individual’s wants and desires. These contradicting federal requirements present the greatest obstacle to receiving waiver funding in that an individual decides what is best for them, but the available choices have been limited by the new rules.

Families have relied on Dawn of Hope for more than 40 years to provide safe, appropriate care and programing for their loved ones. We are confident that our Residential Program meets the new setting standards however; we are very concerned about our Vocational Program, which has provided employment opportunities and services since 1982, and we have an even greater concern for the 100 + individuals served in the Developmental Day Program. Many individuals enrolled in the Day Program have a disability that makes a six hour day in the community (the new CMS requirement) very difficult. Several have therapeutic positioning requirements and require assistance with walking, toileting and eating. Additionally, most individuals lack the personal funds for activities such as shopping, eating out and going to a movie, to spend six hours a day, five days a week in the community.

I want to assure everyone, especially the families of those we serve, that Dawn of Hope will do everything possible to continue our high-quality level of service through these changes. We are looking diligently for innovative ways to bring the community into our facilities and our people into the community.

In the meantime, we ask for your support and prayers for the continued success of our mission – “to enrich the lives of those we serve”.



ORGANIZATION FACTS

P.O. Box 30
 Johnson City, TN 37605

NEWSLETTER

CONTRIBUTORS:

Lee Chase, Lisa Pawley and
 Elizabeth Williams

EXECUTIVE DIRECTOR
 Lee Chase

ADMINISTRATIVE STAFF

Paula Bridges, *Director of
 Developmental Services*
 Jon Cardwell, *Director of
 Vocational Services*

Ronnie Carr, *Director
 of Finance*

Steve Cox, *Director
 of Personnel*

Shannon Haney, *Director of
 Operations*

Sharon Lloyd, *Director
 of Health Services*

Bobbi Love, *Director of
 Residential Services*

Lisa Pawley, *Director of Public
 Relations and Development*

Thanks from Hope for the Holidays

Thank you for contributing to the Hope for the Holidays campaign. We raised more than \$7,000 which helped to make this holiday season merry and bright for seventy Dawn of Hope service recipients! Your generous support truly makes a difference in the lives of adults with intellectual and developmental disabilities in Northeast Tennessee.



Mrs. Bobbie Arrowood
Mrs. Susan Arrowood
Mr. Lloyd Arrowood
Mr. and Mrs. James Breeding
Mr. and Mrs. Jeff Bruson
Mr. & Mrs. Banks Camak
Ms. Britteny Campbell
Ms. Carol Cole Scruggs
Mr. and Mrs. Rodney Conduff
Mr. and Mrs. Sam East
Mr. and Mrs. Karel Elbers
Mr. Mike Elbers

Ms. Jean Fowler
Ms. Margaret Hartman
Mrs. Jacqueline Heath
Mr. Michael Howard
Mr. and Mrs. Rob Hungate
Mrs. Valda Jones
Mr. Jim Jordan
Mr. & Mrs. Roger Kennedy
Ms. Emma Lee Kitts
Mr. and Mrs. Michael McCord
Mr. and Mrs. William Miller
Mr. and Mrs. Everett Miller

Mr. and Mrs. Tim O'Neill
Mr. and Mrs. Chris Privon
Mr. and Mrs. George Privon
Mr. and Mrs. David Quick
Mrs. Patsy Repass
Mr. and Mrs. David Ryan
Mrs. Jill Stott
Mrs. Lynda Wexler
Ms. Laura Williams
Appalachian Dental Associates
BCS Wealth Management
Cantech Industries

Elizabethton Federal
Savings Bank
Gardner Paint Co.
Johnson City Chamber
of Commerce
SportClips

Meet Tipton House

Tipton House, located in Washington County, is 1 of 25 Dawn of Hope Residential Program Supported Living homes. Nancy, Pam, and Willa Dean, Service Recipients of Dawn of Hope, take great pride in their home and won "Best Christmas Home Decorating Contest" this year!

The annual Christmas Home Decorating Contest was started two years ago to encourage team work and foster bonds of friendship while working towards a common goal. With the assistance of staff, these ladies handmade some of the decorations displayed within their home. Congratulations to these amazing ladies and the staff of Tipton House. We are blessed to have them as part of the Dawn of Hope family!

The Dawn of Hope Residential Program encompasses 25 single family homes with 2-3 service recipients residing in each home. Within each home, recipients are provided 24-hour Direct Support and Nursing staff care, all of which are employed by Dawn of Hope, Inc. Additionally, the homes and surrounding grounds, including lawn and garden care, structural repairs, appliance repairs, etc. are maintained by the Dawn of Hope, Inc. Operations Division.



A HUGE Thank You to First Tennessee Foundation & HSN!



First Tennessee Foundation's 150 Days of Giving Campaign awarded \$5,000 to Dawn of Hope! In celebration of First Tennessee Bank's 150th anniversary and the long tradition of serving communities the First Tennessee Foundation awarded \$5,000 to a different nonprofit each day for 150 days.



Thank you Home Shopping Network!
Home Shopping Network donated a \$1,000 giftcard to Dawn of Hope!

Milligan Occupational Therapy students bring fun & games!

Each year the final session of the student's training at Dawn of Hope is a special themed celebration. This year's themes included Mardi Gras, Safari, Gold Rush, Dawn of Hope's Got Talent & The Price Is Right game shows, Disney World, Life Size Candy Land and Super Hero Training Camp. This fun-filled day is always unique and an eagerly anticipated event for all individuals enrolled in the developmental program!

Dawn of Hope is proud to partner with Milligan College and we thank them for allowing us an opportunity to provide understanding and excitement to students about the endless and rewarding possibilities of working with individuals with intellectual and developmental disabilities.



Employee Appreciation Week

On June 10, 2014 Governor Haslam declared September 7-13 as Direct Support Professionals (DSP) Appreciation Week. DSP's provide hands-on, caring services to Dawn of Hope service recipients in all of our programs. Dawn of Hope took Governor Haslam's proclamation a step further and honored ALL of the hardworking, dedicated staff by hosting a fun filled week of theme days, games, and prize giveaways. Many service recipients got into the spirit and dressed up to celebrate their staff as well! The week climaxed with a celebratory lunch compliments of Honey Hot Dogs & Gardner Paint Co. Dawn of Hope is truly blessed to have more than 300 employees who all play a crucial role in providing high quality, dedicated care to adults with intellectual and developmental disabilities in East Tennessee. Thank you so much!

Hippie Day



Hawaiian Day



Spirit Day



Go Paperless!!

Help us put more money into our programs! By receiving electronic communications in lieu of paper mail, you will help us save our resources for those who need it most!

Visit www.dawnofhope.com and sign-up to receive newsletters and updates via email

FUN

at Dawn of Hope



3-2-1 Action!

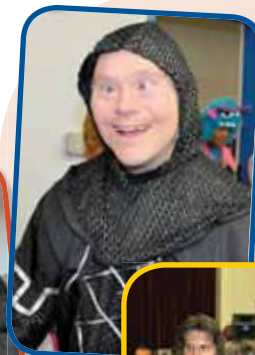
This November, Dawn of Hope was honored to host both the Fall Fashion Show and Annual Art Show. Both events are paramount for our Service Recipients who take pride in their roles for each, putting forth time and effort to showcase their talents and interests for community supporters.



THE MISSION OF DAWN OF HOPE

The mission of the Dawn of Hope is to provide high quality, caring, individualized services to enrich the lives of adults with intellectual and developmental disabilities in Northeast Tennessee.

Halloween



Special Olympic Bowling



A Season of Blessings!

During the holidays, many visitors generously donate their services, time and energy to make sure our Service Recipients have an enriched holiday season. In 2014, we appreciated visits from ETSU Flutists lead by Professor Rebecca Paluzzi, The Salvation Army, ETSU Drummers lead by Dr. Arnold Nyarambi, the congregation of Orebank Chapel Central Baptist Church, and even Santa himself! We also enjoyed hearing Dawn of Hope carolers and watching a production of a Charlie Brown Christmas Play from the Dawn of Hope Praise Choir and Drama Club.





Does your business need help with these services?

Quality Control • Box Formation • Recycling
Bulk Mailing • Inspection • Rework Services • Packaging

DAWN *of* HOPE WORKS.

Contact the Vocational Center at 423.434.5600 or visit dawnofhope.com for more information.



The Sunrise

PO Box 30
Johnson City, TN 37605-0030

Nonprofit Org.
U.S. Postage

PAID

Johnson City, TN
37601
Permit #140

AT WORK IN YOUR COMMUNITY

At the Vocational Center, Dawn of Hope focuses on offering an assortment of employment opportunities to program participants. Employment promotes independence, identity and self-confidence to all individuals. With the support of employers like Arby's, Cantech Industries, Food City, Food Lion, Holston Medical Center, Hooters, JLL, McDonald's, Outback, Pal's, ProCompounding Pharmacy, TDOT, and Wendy's, more than 60 service recipients are working in the local community!

