



The Sunrise

Dawn of Hope, Inc. | Johnson City, Tennessee

SPRING 2014 | VOL. 5 NO. 1

Thank You So Much!

On behalf of the Dawn of Hope Board of Directors, Board of Trustees, staff, and service recipients, we would like to extend a huge THANK YOU to all of our dedicated community and business partners!! Our agency is blessed to have such generous and concerned partners to help us care for the wonderful individuals we serve. Thank you so much!!



Many of you are aware of the growing financial struggles for community providers and concerns for the sustainability of the critical services and programs that service providers like Dawn of Hope provide. Although we received a 0.93% increase in 2013, changes to waiver service definitions, which brought changes in the rate structure

for Day Service Programs negated most of the rate increase. Essentially, we are now facing our eighth year without a funding rate adjustment from the State of Tennessee. With the everyday rise in the cost of living and cost of doing business since 2005 when service rates were last adjusted, balancing our budget has become a very delicate procedure. In spite of these challenges, Dawn of Hope has closely managed and adjusted operational costs in order to continue to deliver the highest quality of individualized and caring services. Without question, the support of our community and business partners has been crucial in achieving this outcome through these tough economic times.

So, to ALL — on behalf of Dawn of Hope, thank you for your support. You truly do make a difference!

For more information, contact Dawn of Hope Foundation at lisapawley@dawnofhope.com, or (423) 722-1689.



**DON'T MISS
THE 2014
SPRING LUAU!!**

Thursday, May 8, 6 pm
The Millennium Center

Details inside...



**Special thanks
to the
Dawn of Hope
Boards:**

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Chair: Karel Elbers
Vice-Chair: Rodney Conduff
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Treasurer: Tracy Jones
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Foundation Board Liaison:
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Dr. Wendy Nehring,
Rob Sampson, Jack Shaver,
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Debbie Oler, Cheri Quick,
David Tomita, Robert Weber,
Lynda Wexler, Nora Jane Wexler
and Kathryn Wilhoit

The Legacy We Leave

In November, Dawn of Hope celebrated its 45th year of service as a local community organization. Those years have been rewarding and challenging at the same time due to the many changes for individuals with disabilities. As I reflect on where we have been and the future path we will take on our journey towards our



50 year milestone, I am reminded of people, some with us still – some not. Old photographs and documents that cross my desk stir the memories I have of those who have made a profound impact on the lives of the individuals we serve and their families.

I recently attended a 90th Birthday Celebration for Lib Rannick, one of Dawn of Hopes parent founders, longtime Board Member and a friend. Her kind, caring and compassionate nature lives infinitely through the magnificent legacy she has built through her years as a wife, mother and philanthropist.

It was during this visit I realized; what we do today is the foundation for the growth of tomorrow. We will all leave a footprint that creates a path for the future. My uncertainty of the future of Dawn of Hope diminishes when I see people like Lib Rannick, who remind me of the long journey we took to get here.

The Dawn of Hope organization was founded on HOPE for better lives, FAITH in the future, and most of all, LOVE & COMPASSION for individuals with disabilities. The dedicated individuals at Dawn of Hope strive to leave a legacy of hope, faith, love, and compassion which continues to make a difference in the lives of those we serve for many years to come. As we work towards our 50th anniversary, we invite you to join us in this legacy, so you may look back one day and see the great impact you have made.

ORGANIZATION FACTS

P.O. Box 30
Johnson City, TN 37605

Contributed by Lee Chase
and Lisa Pawley

EXECUTIVE DIRECTOR
Lee Chase

ADMINISTRATIVE STAFF
Paula Bridges, *Director of
Developmental Services*
Jon Cardwell, *Director of
Vocational Services*

Ronnie Carr, *Director
of Finance*

Steve Cox, *Director
of Personnel*
Shannon Haney, *Director
of Operations*

Sharon Lloyd, *Director of
Health Services*

Bobbi Love, *Director of
Residential Services*
Lisa Pawley, *Director of
Development and PR*

Thanks from Hope for the Holidays

Thank you for contributing to the Hope for the Holidays campaign. Your donations helped to make this holiday season merry and bright for seventy Dawn of Hope service recipients! Your generous support truly makes a difference in the lives of adults with intellectual and developmental disabilities in Northeast Tennessee.

American Import Services, Inc.
BCS Wealth Management
Blackburn, Childers &
Steagall, PLLC
Gardner Paint Services, Inc
Mortgage Bankers Association
Northridge Property
Management
RMJ Distributing Company
Sport Clips
Strongwell
Watauga Insurance Inc.
Mr. Mark Anderson
Mr. & Mrs. Joseph Arrowood

Mr. Lloyd Arrowood
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Mr. & Mrs. James Breeding
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Mrs. Valda Jones
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Mr. & Mrs. Everett Miller
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Mr. & Mrs. David Ryan
Ms. Shirley Stafford
Mrs. Jill Stott
Mrs. Lynda Wexler
Ms. Rebecca Wilson



Meet Crockett House

Crockett House, located in Unicoi County, is one of 23 Dawn of Hope Residential Program Supported Living homes. Robin, Shirley and Mickey Jo, Service Recipients of Dawn of Hope, have called Crockett House their home for more than two years. Although each of these ladies requires staff assistance with most of their physical daily living activities, they are extremely independent, actively participate in social activities and won "Best Christmas Home Decorating Contest" this year!

The annual Christmas Home Decorating Contest was started last year to encourage team work and foster bonds of friendship while working towards a common goal. These amazing women, with the assistance of staff, handmade most of the decorations displayed in their home. Congratulations to these amazing ladies and the staff of Crockett House. We are blessed to have them as part of the Dawn of



Shirley and Mickey Jo

Hope family!

The Dawn of Hope Residential Program includes 23 single family homes with two to three service recipients residing in each home. Recipients are provided 24-hour Direct

Support and Nursing staff care, all of which are employees of Dawn of Hope. Additionally, the homes and surrounding grounds, including lawn and garden care, structural repairs, appliance repairs, etc. are maintained by the Dawn of Hope, Inc. Operations Division.

Community Investment Grant Awarded

The Correctional Counseling Institute, a division of First Tennessee Human Resource Agency, awarded Dawn of Hope a \$2,485.00 Community Investment Grant. This grant was utilized to purchase a specialized weight scale that is sized to accommodate a wheelchair and includes an attached fold-down seat for individuals who have difficulty standing upright. The scale has been placed in the Health Services Department and is used daily to record accurate weight measurements and ensure timely communication of critical medical information to doctors, therapists, pharmacies and staff. Receiving these

funds has significantly improved Dawn of Hope's ability to provide quality medical services and support to the adults with intellectual and developmental disabilities that we serve.

Thank you!



Our friends at the Correctional Counseling Institute.



Wheelchair weight scale



A HUGE Thank You to Domtar!

Domtar Ridgefields Converting Facility donated 120 cases of copy paper to Dawn of Hope. Domtar's donation, worth more than \$5,000, will significantly help our Operational Budget!

Congratulations Rachel!!

Food City in Piney Flats recognized Dawn of Hope Service Recipient, Rachel, for five years of employment and perfect attendance in 2013!

In 1998, Rachel joined the Dawn of Hope Supported Employment Program and began working with her Job Coach and the Placement Services Manager to identify and explore employment opportunities with an employer that matched her skills and provided an environment in which she could further develop

personally. Over the next couple of years she worked in a variety of positions throughout the local community. In 2008 she found a

"perfect fit" with the wonderful team at Food City in Piney Flats.

The Dawn of Hope Vocational Program is focused on offering participants an assortment of employment opportunities. Employment promotes independence, identity and self-confidence to all individuals. More than 40 service recipients are working in the local community.



Rachel with Food City Store Manager, Jason

“Person Centered Thinking Program” Launched

In November 2013, Dawn of Hope launched a “Person Centered Thinking (PCT)” initiative. Dawn of Hope is committed to 100% training of all senior management and front line managers in PCT skills and methods to ensure that the quality care delivered by Dawn of Hope is tailored to meet the individual needs of our service recipients. Although Dawn of Hope has been providing individualized services to recipients for more than 20 years, this program will ensure that

person centered thinking skills will become habitual to all Direct Support Staff.

Through day to day programming activities, Dawn of Hope staff will learn how to conduct “DISCOVERY” experiences to find out what a person’s interests are; how to develop those interests; and how to build them in as incorporated routines. Continuing education of staff through training & activities will be conducted throughout the year by the Person Centered Thinking committees and work groups.

In addition to PCT training, the Dawn of Hope Management staff also participated in a four day Personal Outcome Measures (POM’S) training workshop, the first round of the Council on Quality & Leadership training (CQL). The class focused on teaching interview skills, a prompts process, and Person Centered Thinking techniques to identify interests or areas of opportunities among the four person centered cornerstones of CQL; Rights, Safety, Health, and Person Centered Supports.



PCT Work Group (left – right) – Pam Sams-Cox, Doris Roberts, Kat Byrd, Paula Bridges, Janet Vance, Kevin Arnold, Bridgett Peeks, Bobby Love

Milligan Occupational Therapy students bring fun & games!

Each year the final session of the OT student’s training at Dawn of Hope is a special themed celebration. This year’s themes included pirate day, seasons, a garden party, marshmallow madness, a sock hop, a beach party, under the sea, an activity decathlon and a game show. Students also create activity projects, such as corn hole boards, a window scene, a sensory wall and table easels, to give to each classroom to be used throughout the year.

Dawn of Hope is proud to partner with Milligan College and we thank them for allowing us an opportunity to provide

understanding and excitement to students about the endless and rewarding possibilities of working with individuals with intellectual and developmental disabilities.



Thank you Home Shopping Network!

Home Shopping Network donated a \$1,000 giftcard to Dawn of Hope!

Fun at Dawn of Hope!

Celebrate in every season!



Special Olympics



Good Luck Randy!

The Dawn of Hope Boards, Staff and Service Recipients would like to extend our utmost gratitude to Randy Sillyman for his more than 10 years of selfless dedication, generosity and compassion while working as a physical therapist to the service recipients at Dawn of Hope. We wish Randy the best of luck in his future endeavors and hope he and his family are blessed in all that life has to offer them in the years to come!



THE MISSION OF DAWN OF HOPE

The mission of the Dawn of Hope is to provide high quality, caring, individualized services to enrich the lives of adults with intellectual and developmental disabilities in Northeast Tennessee.



Does your business need help with these services?

- Quality Control • Box Formation • Recycling
- Bulk Mailing, • Inspection • Rework Service • Packaging

DAWN of HOPE WORKS.

Contact the Vocational Center at 423.434.5600 or visit dawnofhope.com for more information.



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Johnson City, TN 37605-0030

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Memorials



Greg Sims
10/31/1954 to 10/26/2013



Anita Lamont
12/27/1968 to 11/24/2013



Byrl Fann, Jr.
3/31/67 to 2/1/2014



Arthur Nave
11/22/1949 to 2/10/2014



SPRING 2014